

# Tuesday, June 9, 2020

## COVID-19 Command Center

### Massachusetts Emergency Management Agency

## Situation Update

The Command Center Situation Report is issued Monday-Friday.

### State Actions in Today's Report:

- Governor Baker Tours New Balance's PPE Production Line
- Public Health Data: Dashboard Indicators
- Governor Baker Files COVID-19 Data Collection Bill
- Update on Mobile Testing Numbers
- Update on Holyoke and Chelsea Soldiers' Homes



### Helpful Links:

- [Reopening Massachusetts](#)
- [Jobs Available to Assist Long Term Care Facilities](#)
- [Get Involved: Community Contact Tracing Collaborative](#)
- [Mass.Gov/covid19](#)
- [Massachusetts Emergency Management Agency](#)
- [Unemployment & COVID-19](#)
- [Dept. Of Transitional Assistance Online Portal](#)
- [FrontlineMA.org](#)
- [Emergency Childcare Site](#)
- [MBTA.com/covid19](#)
- [COVID-19 Cost Eligibility and Tracking Guidance](#)
- [Complete List of Emergency Orders & Guidance](#)

### Background on the Command Center

The COVID Command Center, under the leadership of Secretary Marylou Sudders and reporting to Governor Charlie Baker and Lt. Governor Karyn Polito, is the Commonwealth's single point of strategic decision making and coordination for the Administration's comprehensive COVID-19 response.



## Situation in Numbers

Massachusetts **current as of 6/09**

103,889 Total Cases ([click here for more information](#))

7,408 Deaths

658,058 patients tested for the virus to date by MA State Public Health Laboratory, hospitals and commercial laboratories.

United States **Last Updated 6/09**

Case numbers are updated regularly at noon. Saturday/Sunday reports are preliminary and have not been confirmed with state/territorial health departments.

### Total Cases Reported to CDC:

1,956,421 Total Cases

110,925 Deaths

55 Jurisdictions Reporting Cases (50 states, D.C., Puerto Rico, Guam, Northern Marianas, and US V.I.)

### Social Distancing Basics:

- ✓ Stay Home
- ✓ Call/Facetime/online chat with friends and loved ones.

If you go out for essential needs:

- ✓ Avoid crowds
- ✓ Stay 6 feet away from others
- ✓ Don't shake hands or hug
- ✓ Wear a face covering or mask if physical distancing is not possible.

## COVID-19 RESPONSE COMMAND CENTER DAILY SITUATION REPORT

### *State Actions*

#### **Governor Baker Visits Lawrence to Tour New Balance's PPE Production Line**

Today, Governor Charlie Baker and Lt. Governor Karyn Polito joined New Balance chairman Jim Davis for a tour of New Balance's Lawrence factory, a facility that has helped the company produce more than 1 million masks in response to the COVID-19 public health emergency. The tour highlighted the company's face mask models, including a new version being rolled out to consumers in the coming weeks, and a new surgical mask model for frontline health care workers.

Nearly 100 New Balance employees are manufacturing products at the factory and a nearby distribution center in Lawrence, an effort which began in late March with [the production of general-use face masks](#). The company has been supported by the [Massachusetts Manufacturing Emergency Team](#) (M-ERT), which provided support around regulations and labeling for medical equipment, as well as feedback on the demand for personal protective equipment (PPE), which has risen greatly since the M-ERT's establishment in early March. The M-ERT is a coordinated effort comprised of members from academia, industry and government to address the urgent need for PPE to support health care workers on the front lines of Massachusetts' COVID-19 response.



New Balance was directly assisted by experts from the M-ERT team, including Ben Linville-Engler from MIT's [System Design & Management Group](#) and Haden Quinlan from MIT's [Department of Mechanical Engineering \(MechE\)](#), who hosted bi-weekly meetings with the company to confer over the regulatory environment for medical products, connect the company to testing resources, and deliver information regarding the demand and need for certain types of PPE. Another M-ERT expert, Dr. Michael Rein, the Senior Product Engineer at [Advanced Functional Fabrics of America](#), provided critical guidance around product testing.

Starting today, New Balance will make available a new general-use face mask for the public, called the 'NB Face Mask V3,' a three-layer, lightweight and breathable, non-sterile physical barrier face mask with a moldable nose piece. In addition to the masks produced directly by New Balance, the company has also repaired straps on 50,000 N95 respirator masks for Brigham & Women's Hospital, enabling them to be used by their medical staff.

Today's tour featured several prototypes the company is looking to produce, including a disposable, 3D-printed stethoscope. In addition to founder Jim Davis, the Governor and Lt. Governor were joined by several New Balance leaders who highlighted the production teams making the masks, including: Joe Preston, President & CEO of New Balance; Dave Wheeler, Chief Operating Officer; and Kevin McCoy, Vice President of Made Product Development & Manufacturing.

New Balance is one of the Massachusetts manufacturers [featured on a new website](#) launched by the MassTech Collaborative that profiles nearly 20 Massachusetts manufacturers that have shifted operations to produce critical PPE and other materials. The M-ERT effort is being [managed by MassTech](#), the quasi-public economic development agency that oversees advanced manufacturing programs for the Commonwealth, and was devised as an emergency response to the COVID-19 pandemic. Nearly 750 companies from around the world have submitted their interest to the M-ERT, including nearly 450 from Massachusetts. Of those, 27 companies have made it through the program, producing 4 million pieces of PPE and other critical materials to date.

COVID-19 RESPONSE COMMAND CENTER  
DAILY SITUATION REPORT

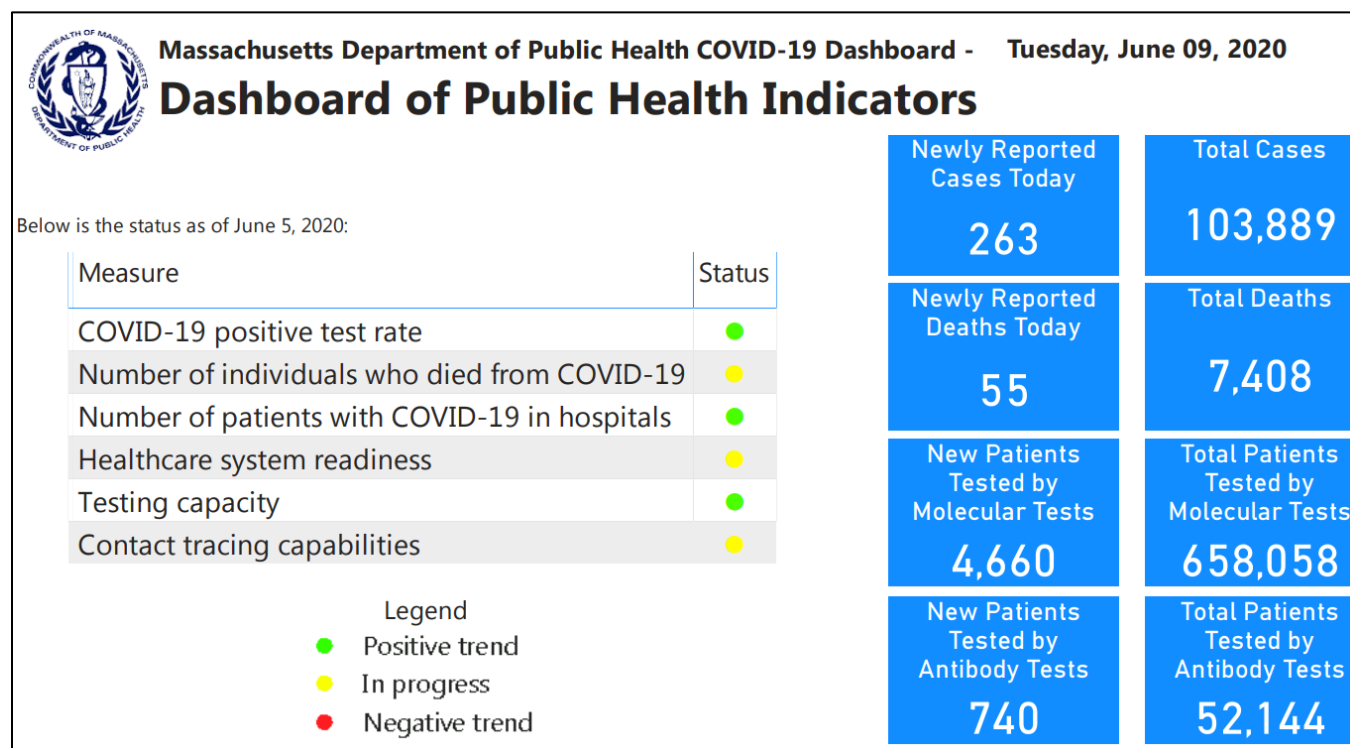
## COVID-19 Public Health Data

### ICYMI: New Data on COVID-19 Recoveries Added to Weekly Public Health Report

Last week, the Command Center released the comprehensive Weekly COVID-19 Public Health Report, which is posted each Wednesday. On June 3, **DPH began reporting data on those who have recovered from COVID-19 on [page 22 of the report](#)**. Individuals who had a confirmed case of COVID-19 and are no longer in isolation are considered for purposes of this report to be recovered. As part of this definition, DPH is counting people as released from isolation after 21 days of illness or 21 days past the date of their test in all settings including nursing homes and state facilities.

The Weekly COVID-19 Public Health Report also includes town-by-town case and testing information, along with detailed case and death data related to long term care facilities. The report also includes update on nursing facility audits and more. You can find all the data reports by visiting the [COVID-19 Response Reporting page](#). ([Find the Data Files Here](#)).

Key data reflected in today's Daily Dashboard is provided below:



# COVID-19 RESPONSE COMMAND CENTER

## DAILY SITUATION REPORT



Massachusetts Department of Public Health COVID-19 Dashboard - Tuesday, June 09, 2020

### Confirmed and Probable Case Breakdown

#### Confirmed

Newly Reported  
Confirmed Cases  
Today

200

Total Confirmed  
Cases

99,955

Newly Reported  
Deaths among  
Confirmed Today

38

Total Deaths  
among Confirmed  
Cases

7,255

#### Probable

Newly Reported  
Probable Cases  
Today

63

Total Probable  
Cases

3,934

Newly Reported  
Deaths among  
Probable Today

17

Total Deaths  
among Probable  
Cases

153

Patients with a positive molecular test for COVID-19 are counted as confirmed.

Patients with a positive serology/antibody test and either COVID-like symptoms or likely exposure to COVID-19 are counted as probable cases.

Patients who did not have a laboratory test but whose death certificate listed COVID-19 as a cause of death are counted as probable deaths.

Probable cases are included in all counts from March 1 onward.

For more information on Confirmed and Probable case definitions, see [https://cdn.ymaws.com/www.cste.org/resource/resmgr/2020ps/Interim-20-ID-01\\_COVID-19.pdf](https://cdn.ymaws.com/www.cste.org/resource/resmgr/2020ps/Interim-20-ID-01_COVID-19.pdf)

Data Sources: COVID-19 Data provided by the Bureau of Infectious Disease and Laboratory Sciences, and the Registry of Vital Records and Statistics; Tables and Figures created by the Office of Population Health.  
Note: all data are current as of 10:00am.

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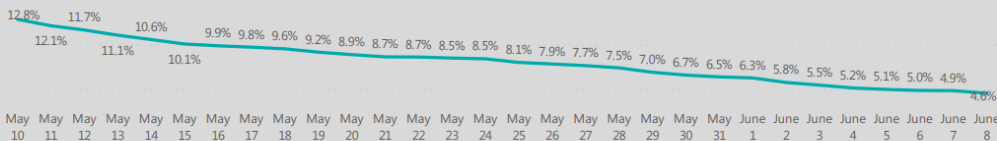


Massachusetts Department of Public Health COVID-19 Dashboard - Tuesday, June 09, 2020

### Dashboard of Public Health Indicators

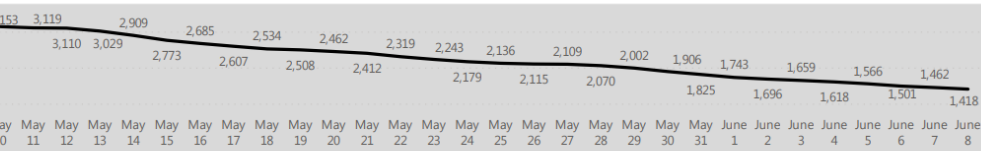
Percent Change Since  
April 15th

7 Day Weighted  
Average of Positive  
Molecular Test Rate



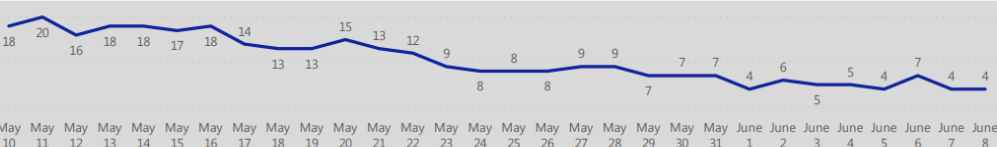
-84 %

3 Day Average of  
Number of COVID-  
19 Patients in  
Hospital\*



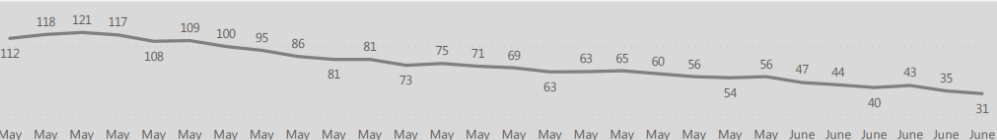
-60 %

Number of  
Hospitals using  
Surge Capacity



-81 %

3 Day Average of  
COVID-19  
Deaths\*\*



-80 %

\*Includes both confirmed and suspected cases of COVID-19; \*\*Includes deaths in only confirmed cases of COVID-19

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COVID-19 RESPONSE COMMAND CENTER  
DAILY SITUATION REPORT

## *Important Updates*

### **Governor Baker Files COVID-19 Data Collection Bill**

Governor Charlie Baker has filed “An Act to Ensure the Collection of COVID-19 Data,” which will build on legislation recently signed by the governor to expand data collection during the COVID-19 pandemic.

[Click here to read the filing letter](#)

[Click here to read the legislation](#)

Earlier this week, Governor Baker signed “An Act Addressing COVID-19 Data Collection and Disparities in Treatment,” which will allow for the collection and publication of additional data to understand the impact of COVID-19 on underserved and underrepresented populations and other groups.

The bill filed by Governor Baker proposes several updates to this law to ensure the timely reporting of information to the Department of Public Health (DPH).

The quality of the data reported by the Department is entirely dependent on the quality and completeness of the data that is submitted by health care providers and laboratories. While the newly passed law makes clear that DPH is required to collect data on COVID-19 cases and patient demographics, it does not codify the providers’ and laboratories’ responsibility to timely and completely report this data to the department. The governor’s legislation amends the reporting law to make this responsibility clear, and to give DPH the power to issue fines if providers do not comply.

The recently passed bill also requires that a list of designated elder care facilities report COVID-19 data about their residents and staff. While it makes sense to collect this data from the facilities that have access to their residents’ health information, like nursing homes and skilled nursing facilities, this law also imposes this obligation on housing complexes and rental units that merely offer housing to older adults. The governor’s legislation proposes to remove this requirement due to privacy considerations and concerns over the quality of data available from these entities.

The governor’s bill also includes an amendment that would allow the Department to aggregate the data where not doing so would violate federal law or an individual’s privacy rights.

### **Update on Mobile Testing Numbers for Long Term Care, Assisted Living Residences and EOHHS Sites**

**Note:** The hours of operation for the Nursing Home/Long Term Care Family Resource Line have changed. **The Family Resource Line is now available Monday-Friday, from 9 am to 5 pm.**

#### **Onsite Testing**

| Date                     | Number of Tests Completed | Unique Facilities Visited |
|--------------------------|---------------------------|---------------------------|
| 6/9                      | 1,205                     | 14                        |
| <b>Total (as of 6/9)</b> | <b>51,868</b>             | <b>464</b>                |

#### **Mobile Testing at EOHHS Group Homes & Care Sites (as of 6/9 by Fallon Ambulance Service)**

| DDS, DMH, DCF and DPH Facilities |               |
|----------------------------------|---------------|
| Clients                          | 12,327        |
| Staff                            | 17,873        |
| <b>Total Tests</b>               | <b>30,200</b> |
| Number of Locations              | <b>1,990</b>  |

## COVID-19 RESPONSE COMMAND CENTER DAILY SITUATION REPORT

| COVID-19 Cases in Long-Term Care (LTC) Facilities (as of 6/09) |        |
|----------------------------------------------------------------|--------|
| Residents/Healthcare Workers of LTC Facilities                 | 22,479 |
| LTC Facilities Reporting at Least One Case of COVID-19         | 363    |
| Deaths Reported in LTC Facilities                              | 4,630  |



**NURSING HOME  
FAMILY RESOURCE LINE  
617-660-5399**

CALL US MONDAY THRU FRIDAY FROM 9AM-5PM



### Holyoke Soldiers' Home Update

- In preparation for resuming limited visitation, the Soldiers' Home in Holyoke retested all Veteran residents and staff. The Veteran resident results returned were largely negative - with only 10 remaining positive - a marked improvement and a promising sign of recovery. Staff testing results are forthcoming.
  - The Home is actively preparing to resume outdoor visitation per the state-issued guidelines on June 15, and yesterday shared visitation scheduling and protocols with families and loved ones. The Soldiers' Home is following [visitation guidance](#), and is developing outdoor visitation protocols that prioritize the health and safety of our Veterans and staff with continued focus on infection control. This plan will be contingent on the continued stability of infection controls and public health metrics, which we continue to monitor daily and coordinate with state and local health officials.
- The Home continues its work to resume recreational activities for Veterans, and is bringing Veterans to begin going outside today with nursing and recreation staff.
- Deputy Secretary of Health and Human Services Dan Tsai is visiting the Soldiers' Home in Holyoke today again to tour and to debrief with staff today in a series of open forums.
- The Soldiers' Home in Holyoke is continuing to respond to the COVID-19 outbreak, and is moving into the Transition & Rebuilding Phase that is focused on rebuilding the organic staff leadership and team and positioning the facility to move forward safely. Holyoke's Clinical Command continues to respond to the COVID-19 outbreak, monitoring staffing levels, while bringing on additional management staff for nursing, facilities, and administration staff.
- The Holyoke Soldiers' Home has been intently focused on following infection control procedures and maintaining best practices for the safety of veteran residents and staff, and to support the recovery of veterans as the health status of many stabilizes. All veteran residents' health is being monitored and retesting is being conducted for veterans both on- and off-site as clinically appropriate.
- Staff continue to work with veterans on iPad training, as iPads are being used for regular family communication through video chat, and the Family Hotline is available for ad hoc updates with support from social work and clinical staff.
  - Families can call the Family Hotline at 413-552-4764 Monday - Friday 8:00 a.m. - 4:00 p.m. Families can also request updates via email at [CommunicationsMailbox-HLY@Mass.gov](mailto:CommunicationsMailbox-HLY@Mass.gov).
  - Please note the Soldiers' Home can only share medical information about a resident with the authorized health care proxy on file. If a family member requests an update and is **not** the health care proxy, the name of the health care proxy will be shared and it will be suggested that the health care proxy should call and request the update.

## COVID-19 RESPONSE COMMAND CENTER

### DAILY SITUATION REPORT

- Governor Charlie Baker has advised flags be lowered to half-staff until the end of the public health emergency at the Soldiers' Home in Holyoke, Soldiers' Home in Chelsea, as well as the Massachusetts Veterans Memorial Cemetery in Agawam and Winchendon due to the fact Military Honors are unavailable during this public health crisis.
- The Soldiers' Home in Holyoke presented a virtual Memorial Day service, as part of the state's efforts to hold Memorial Day events virtually this year to honor military who have sacrificed for our country, and veterans who have passed in the last year. The program will continue to be available for viewing on their [Facebook page](#).
- **All veteran residents have been retested, and the results as of June 9 are as follows:**
  - Testing results of all residents:
    - 10 veteran residents have tested positive
    - 121 veteran residents have tested negative
  - Resident locations:
    - 101 residents are onsite
    - 30 residents are offsite
      - 29 residents are at a dedicated skilled nursing unit at Holyoke Medical Center
      - 1 resident is receiving acute care offsite
- 93 veteran resident deaths (76 positive, 16 negatives, 1 unknown)
- All employees are being retested, and the cumulative results as of June 2 are: 84 employees have tested positive. These results will be updated when all staff testing results are received.

### Chelsea Soldiers' Home Update

- In preparation for resuming limited visitation, the Soldiers' Home in Chelsea retested all Veteran residents and staff. The Veteran resident results returned continue to be largely negative - with only 6 remaining positive. Staff testing results are forthcoming.
  - The Home is actively preparing to resume outdoor visitation per the state-issued guidelines on June 15, and yesterday shared visitation scheduling and protocols with families and loved ones. The Soldiers' Home is following [visitation guidance](#), and is developing outdoor visitation protocols that prioritize the health and safety of our Veterans and staff with continued focus on infection control. This plan will be contingent on the continued stability of infection controls and public health metrics, which we continue to monitor daily and coordinate with state and local health officials.
- As infection control remains a focus of the Chelsea Soldiers' Home, the Chelsea Clinical Command continues to monitor and enforce staff use of personal protective equipment (PPE), as well as source new PPE. Over the weekend the Soldiers' Home received a shipment of PPE from MEMA and a donation of surgical masks. We are also continuing to coordinate closely with the VA Health Care System.
- Video visits between veteran residents and their loved ones are continuing with support from the Chelsea Soldiers' Home Social Work team and staff. Families can request updates on their loved ones by contacting the Home at [CSH@mass.gov](mailto:CSH@mass.gov) and through phone and video conversations. Medical information can only be shared with an authorized health care proxy.
- Governor Charlie Baker has advised flags be lowered to half-staff until the end of the public health emergency at the Soldiers' Home in Chelsea, Soldiers' Home in Holyoke, as well as the Massachusetts Veterans Memorial Cemetery in Agawam and Winchendon due to the fact Military Honors are unavailable during this public health crisis.

## COVID-19 RESPONSE COMMAND CENTER DAILY SITUATION REPORT

- The Soldiers' Home in Chelsea presented a virtual Memorial Day service, as part of the state's efforts to hold Memorial Day events virtually this year to honor military who have sacrificed for our country, and veterans who have passed in the last year. The program is still available for viewing on the Home's [Facebook page](#).
- **All veteran residents have been retested, and the results as of June 9 are as follows:**
  - 6 veteran residents who have tested positive
  - 207 veteran residents who have tested negative
  - 1 veteran resident has pending test results
  - 41 veteran resident deaths (31 tested positive, 10 tested negative)
- All employees are being retested, and the cumulative results as of June 8 are: 60 employees have tested positive. These results will be updated when all staff testing results are received.

## *Resources*

### **COVID-19 Isolation and Recovery Sites**

The Commonwealth's COVID-19 Command Center and MEMA have stood up regional isolation and recovery sites located in hotels across the state. Providers or individuals from Boston can access isolation sites by calling (617) 534-5050.

Individuals who do not live in Boston can access Isolation & Recovery Sites in Lexington, Everett, Taunton, and Northampton by calling (617) 367-5150 between the hours of 7 a.m. and 7 p.m.

More information, to include clinical and financial eligibility, can be found [here](#).

### **Disaster Recovery Information**

On March 27, the President [declared](#) a Major Disaster Declaration for the Commonwealth of Massachusetts related to the COVID-19 pandemic response. Through this declaration, federal aid will be made available to cities and towns, state agencies, and certain non-profits in all Massachusetts counties to help pay for emergency protective measures (response costs) related to the COVID-19 pandemic. MEMA's Recovery Unit has developed a [webpage](#) with information and guidance on, but not limited to, disaster declaration, eligibility criteria, and the application process.

### **COVID-19 Public Resources Map**

MEMA, together with MA VOAD and other partners, has developed a [COVID-19 Public Resources Map](#) showing the location of resources available to the public, such as food banks, houses of worship, and Project Bread site locations. Please note that this map is not inclusive of all resources and is only as accurate as the information that has been provided to MEMA.

### **Massachusetts COVID-19 Response Dashboard**

MEMA has developed and maintains a public-facing COVID-19 ArcGIS Online dashboard, available [here](#). This dashboard is continuously updated and captures information about current COVID 19 case counts, cases by age, cases by county, hospital status, hospital bed status, death tolls, and deaths by age. Users should refresh the dashboard on a daily basis as enhancements are continuously being added.



## COVID-19 RESPONSE COMMAND CENTER DAILY SITUATION REPORT

### *Stay Informed*

- Get information from trusted sources. Visit <https://www.mass.gov/covid19> for the latest news, case counts, and lab testing results. Call 2-1-1 with questions. Text the keyword **COVIDMA** to **888-777** to receive notifications to your phone. To receive these notifications in Spanish, text **COVIDMAESP** to **888-777**
- Take care of your emotional health:
- Call 2-1-1 and choose the “CALL2TALK” option.
- Samaritans is continuing operations 24/7, as always. During this unprecedented time, it can feel overwhelming to receive constant messages about COVID-19. Call or text their 24/7 helpline any time at 877-870-4673.
- The Disaster Distress Helpline, 1-800-985-5990, is a 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster, including disease outbreaks like COVID-19. This toll-free, multilingual, and confidential crisis support service is available to all residents in the United States and its territories.

### **Please share our Communications Resources**

**NEW:** The DPH video “*How to Safely Cover Your Face Outside of Home*” is now available in Spanish, Portuguese, Simplified Chinese, Traditional Chinese, Haitian Creole and Vietnamese. Please share! ([Find The Videos Here](#))



### **Infographics**

- [Stop the Spread of Germs](#)
- Social distancing: for [youth](#) for [general audience](#)
- [Coping](#) with stress or fear
- What to do [if you are sick](#)
- 10 tips for at-home [quarantine or self-monitoring](#)

### **Short videos:**

- [How to Safely Cover Your Face Outside of Home](#)
- [10 Tips for at home quarantine or self-monitoring](#)
- [Stop the Spread of Germs like Seasonal Flu and COVID-19 \(:30\)](#)
- [Help Prevent COVID-19 with Social Distancing \(:30\)](#)
- [How Young People Can Help Prevent COVID-19 with Social Distancing \(:30\)](#)
- [Coping with Stress and Fear from COVID-19 \(:30\)](#)
- [Stay Home - Save Lives \(:06\)](#)

### **Spanish Radio Spots (available on request):**

- Prevent the Spread of Germs
- Social Distancing
- Stay Home. Stay Safe. Save Lives.

### *How to Help Out*

## COVID-19 RESPONSE COMMAND CENTER DAILY SITUATION REPORT

- [Donate](#) to the Massachusetts COVID-19 Relief Fund.
- Volunteer opportunities for health professionals: [Please click here.](#)
- Get involved with the new Community Tracing Collaborative: [Please click here.](#)
- Donate or sell personal protective equipment: [Please click here.](#)
- Health care facilities can learn more about [requesting personal protective equipment here.](#)
- Apply for Jobs at COVID-19 Temporary Care Sites [\(Details Here\).](#)

### **The Need for Blood Donations Continues, and Recovered Covid-19 Donors Can Help Save Lives**

In coordination with the U.S. Food and Drug Administration (FDA), the Red Cross is seeking people who are fully recovered from the new coronavirus to sign up to donate plasma to help current COVID-19 patients. People who have fully recovered from COVID-19 have antibodies in their plasma that can attack the virus. This convalescent plasma is being evaluated as treatment for patients with serious or immediately life-threatening COVID-19 infections, or those judged by a healthcare provider to be at high risk of progression to severe or life-threatening condition. Interested individuals can visit [RedCrossBlood.org/plasma4covid](https://www.RedCrossBlood.org/plasma4covid) to learn more, and if eligible, sign up to help.

We are also encouraging people who have not had COVID-19 to schedule and keep appointments to donate blood or platelets to ensure a stable blood supply during this pandemic. Donating blood products is essential to community health and the need for blood products is constant. As part of our nation's critical infrastructure, healthy individuals can still donate in areas that have issued shelter in place declarations. The Red Cross follows the highest standards of safety and infection control, and volunteer donors are the only source of blood for those in need. To make an appointment to donate, please visit [www.RedCrossBlood.org](https://www.RedCrossBlood.org)

## ***Requests for Red Cross Emergency Response***

### **American Red Cross**

The American Red Cross (ARC) of Massachusetts is committed to fulfilling our Mission of providing emergency relief to our neighbors following a home fire or other disaster. We have implemented temporary changes to our response protocols. ARC we will be responding to your requests for service with a virtual response and ask your assistance in sharing this information with your Incident Commanders and Dispatch Center personnel.

**Notification:** Continue to request a response by contacting our long-standing emergency line **800-564-1234**.

**When calling:** Please have contact information for the head of household for each displaced family unit. A point of contact from the Fire Department or Emergency Management on-scene that we can coordinate with if needed. Quick assessment as to extent of damage.

#### ***What we will do:***

- Contact each head of household by phone or video chat. Open a virtual case for each affected family.
- Arrange for lodging if needed.
- Deliver a Client Assistance Card (financial assistance) to hotel, family member's home, etc.
- Provide Recovery guidance and assistance in the days following the incident.

If a virtual response is not possible, we will send a minimal number of Red Cross volunteers to the scene to orchestrate the virtual intake process. We value our partnership with your department and encourage you to contact us with any questions.