



NOV 06 2023

November 3, 2023

Board of Selectmen
Town of Hatfield
59 Main Street
Hatfield, MA 01038

Re: *Xfinity TV Programming Change*

Dear Chairman and Members of the Board:

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that Comcast's right to continue carrying ShopHQ expired on November 1, 2023. As a result, absent a renewal of the agreement, we are not currently authorized to carry ShopHQ as part of our lineup.

We always work to reach deals that make sense for our customers. To date, however, Comcast has been unable to reach an agreement to continue to carry ShopHQ content.

Since we are not currently authorized to carry ShopHQ programming, we have implemented a channel slate (advising of unavailability) on the channel, and activated www.xfinity.com/programmingchanges to help keep our customers informed during this period. We will continue to provide updates to you and our customers as they become available.

Please feel free to contact me at 413-205-8403 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Eileen Leahy".

Eileen Leahy
Sr. Manager, Government & Regulatory Affairs